

Swim Wales Code of Conduct for Aquatic Parents and Carers

Note: Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person under the age of 18.

1. Make sure your child has the right kit for the session as well as enough food and drink.
2. Make sure your child arrives to sessions on time and is picked up promptly, or let us know if you're running late, or if your child is going home with someone else.
3. Complete all forms as requested and update us straight away if anything changes.
4. Maintain a good relationship with your child's coach or teacher and catch up with them as much as you can about your child's development.
5. Talk to us if you have any concerns about any part of your child's involvement – we want to hear from you.
6. Learn about your child's sport and what it means to them.
7. Take the time to talk to your child about what you both want to achieve through sport.
8. Remember that children get a wide range of benefits from participating in sport, like making friends, getting exercise and developing skills. It's not all about wins and losses.
9. Listen when your child says they don't want to do something.
10. Behave positively as a spectator – shout encouragement, say 'well done' and let your children know you're proud of what they're doing.
11. Consider the way you react and behave and the affect, not just on your child, but other children too.
12. Accept the official's decision and do not enter poolside.
13. Use all social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person.
14. Talk to your child about embracing good etiquette and sportsmanship.
15. Encourage your child to play by the rules and ensure that your child understands their code of conduct.

16. Report any concerns that you may have or see to the club Welfare Officer in line with our Safeguarding Policies.
17. Understand the rules, policies and club procedures – this includes the recording of all concerns using 'MyConcern' which is a GDPR compliant online platform introduced to all Swim Wales affiliated organisations in April 2021.
18. Advise the club if your child has any medical concerns or conditions.

As a parent, we understand you have the right to:

1. Be assured that your child is safeguarded during their time with us.
2. See any of our policies and procedures at any time.
3. Know who the welfare officer responsible for your child is and have their contact details.
4. Be involved and contribute towards decisions within the club or activity.
5. Know what training and qualifications our staff have.
6. Be informed of problems or concerns relating to your child.
7. Know what happens if there's an accident or injury, be informed if your child is injured and see records of any accidents.
8. Have your consent sought for anything outside of our initial consent form, such as permission to go on trips or photography.
9. Have any concerns about any aspect of your child's welfare listened to and responded to.

Signed: _____ **Print Name:** _____

Date: _____

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we will address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches may result in parents being asked not to attend if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.

This code is an extension to Swim Wales Code of Ethics. Both should be followed.