

# SUPER SERIES QUERIES

SWIM WALES  
NOFIO CYMRU

#SUPERSERIES<sup>®</sup>  
2020

**PLEASE SEE THE FOLLOWING GUIDANCE FOR SUBMITTING QUERIES RELATING TO THE SWIM WALES SUPER SERIES 2020.**

**Before submitting your query, please check the FAQ's available online as your answer may be found here.**

**The following must be adhered to when submitting a query:**

- Queries must be submitted by the club contact, a club chair or coach
- Queries should be submitted to [swimwales-events@swimming.org](mailto:swimwales-events@swimming.org)
- Queries should be submitted before the start of the following stage
- Queries should include your name, your club, a contact email and your query
- The team will aim to respond to your query within 2 working days

**Queries may include:**

- An error in a swimmers details e.g. name, club listed, membership number
- Questions relating to Super Series race structure or delivery
- Support in sourcing a Technical Official to support your races

Please be aware, clubs are responsible for ensuring submitted data is correct; errors made by the club, which may affect the placings of swimmers on the leader board, will not be amended e.g. incorrect times. Clubs are encouraged to use the Officials Timing Sheet to record times achieved before the clubs input them into HyTek, this should be safely stored by the club as evidence of achievement.

**A separate Whistle Blowing Policy and Appeal Policy is available online.**



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